

NORFOLK COMMUNITY SERVICE BOARD

MINUTES

November 9, 2010

225 W. Olney Road, Norfolk, Virginia,

Members Present

Lewis J. Taylor, Ph.D., Chair
William Graves, III, Ed. D.
Kathy Weaver, Secretary
Eunice Whitehurst
Patrick Thrasher, MD
Capt. Garrat "Gary" Cooper, Ret
George Tatterson
William Hovland, MD
Capt. Henry Conde, Ret.
Dorothy Isaac

Staff Present

Maureen Womack, Executive Director

Advisors Present

Jack Cloud, Norfolk City Counsel
Tasha Scott, Norfolk City Asst Counsel

Absent

Dana Redding
CDR Gary Hammond
Capt. Neil Walsh, Ret
Sr. Pastor Ken Bryant

Executive Director's Report

The Executive Director's report included the following:

- The Governor's Vision for Behavioral Health and Medicaid- the board needs to establish a policy regarding an NCSB position response. Information will be presented next meeting regarding the pros and cons of managed care companies vs. the VCSB proposal – **Action Item**
- An Overview of the Revenue Cycle & Policy Implications – CSB now has a clearly defined delineation of roles and responsibilities, due dates, and performance expectations. The goal is to have full implementation by March 1, 2011 - **Monitoring Item**
- It is noted there is currently a historically high request for consumer services which challenges the Board to create an allocation of services policy – **Action Item**
- A Briefing After the Elections - **Information Item**
- Proposed Organizational Structure of Norfolk CSB – **Monitoring Item**
- Consumer Input on Ends Statement: what consumers say they would need to feel they are a respected and responsible citizen in the community - **Ends Action Item**
- New Rules – Red Flag rules – the need to for the CSB to consider implementing an Identity Theft Prevention Program.
- Charter for the Dashboard – a means for monitoring data – **Information Item**

- Program and Corporate Compliance Reports presented in the Board Packet – **Monitoring Item**
- Medicaid Integrity Audit is completed. There was a \$31.00 penalty charge for minor discrepancy.

Matters of the Board

A briefing on the Virginia Freedom of Information Act (FOIA) was presented by Tasha Scott, Assistant City Attorney.

J. Taylor has agreed to develop a draft of Ends policies using input from consumers and staff members. It will be presented for discussion next meeting.

Mr. Graves, Chairman of the Nominating presented two nominees to the Board: J. Taylor for Chairman and Kathy Weaver for Secretary. Nominee recommendations were requested from the floor. None offered. There will be a vote next meeting. (Minutes from the Nominating Committee are attached)

Actions

A motion was presented to adopt the Board Meeting Policies 1.9, 1.9.1, 1.9.2, 1.9.2.1, 1.9.2.2, 1.9.2.3, 1.9.2.4. A vote was taken. There was unanimous approval of these policies.

Self Evaluation

The meeting stayed on task. Mr. Graves recommended further attention is given to materials in the Board Packet regarding the NCSB Code of Conduct. Ends Policies will be a matter of focus next meeting.

The meeting was adjourned at 5:45 PM

The next meeting will be held on **December 14 at 4:00 PM**

Respectfully submitted,

Kathleen M. Weaver, Secretary